

inspiresport™



a charter for quality objectives of inspiresport™

- Provide access to the leading football and rugby clubs in the world who have committed themselves to providing expert coaching
- Create an environment where everyone is given an unforgettable experience
- Deliver a life-changing experience for young players at all levels of ability
- Enhance quality training for all young players
- All clubs, coaches, players and inspiresport™ staff will be required to commit themselves to and promote the Code of Conduct and Charter of Quality
- Continuously monitor, review and evaluate the operations of the participating clubs
- Provide of a regular quality audit will maintain expected high levels of quality
- An Advisory Board involving sports federation, teachers, coaches, the Clubs and inspiresport™ will play an active role in the development of the quality control system
- All club coaches delivering the programme must hold an appropriate high level coaching qualification
- Selection of suitable, safe environments with the highest standard of facilities
- All coaches to be suitably screened and qualified as determined by the relevant National Football Association Technical Control Board
- All staff involved with the clubs must complete and submit a self certification form in relation to child protection issues
- All persons will also be the subject of criminal and other record checks with the police

Staff Conduct

All inspiresport™ staff are committed to high levels of customer satisfaction and development, and to maintaining a lasting relationship with Sports Trip Organisers, parents and players.

inspiresport™ does not permit discrimination against any individual or group on the basis of age, sex, religion, race, nationality or disability; nor does it permit harassment of individuals.

Customer Service

The company will respond to any contact from a Sports Trip Organisers within a maximum of 72 hours. The preferred method of response to enquiries is by telephone during office hours. Therefore, Sports Trip Organisers are requested to supply suitable telephone numbers on all correspondence.

Sports Trip Organisers are advised to contact their local inspiresport™ manager with their queries in the first instance.

inspiresport™ has a policy of contacting participants following their trip for evaluation with a view to continuously achieving the highest possible standards.

The English Schools' Football Association (ESFA) and Scottish Schools Football Association (SSFA)

inspiresport™ are proud to have the official endorsement of both the ESFA and SSFA, the governing bodies of schools football in England and Scotland, to promote and organise domestic and international residential football training courses for young football players throughout the world. Similar endorsements are being pursued with other members of the Schools Association Football International Board (SAFIB).

Free Inspection Visit

Subject to availability, inspiresport™ offers coaches and/or team managers the opportunity to check out the facilities, the playing fields, the accommodation, chat to the club and the coaches before making a final decision to travel.